



# PSI, F.Y.I.

Engineering... Training... and YOU

## Headlines:

- Supervising Stations
- Central Station... Runner Service and Response Times
- Central Station & 3rd Party Certification

## SUPERVISING STATIONS

### Supervising Stations

Every site is a Local system - Protected Premises. If it dials out, it is also...

**Remote Station:** Monitoring station receives calls from the DACT installed on a fire alarm control panel and retransmits signals to the owner and first responders.

**Central Station:** Essentially a remote station with additional requirements. (i.e., contracts, runner service, maintenance, etc.) The additional requirements of a Central Station serve to verify the integrity of the system installation and response to fire alarm signals.

**Proprietary Station:** Private monitoring facility which monitors only buildings under it's own ownership. (i.e., Tampa Electric Company, Wal-Mart, etc.)

**Auxiliary Station,** dials directly to fire dispatch via coded signal (i.e., Morse Code).

### Central Station... Runner Service and Response Times

The following is a summary of the central station reporting and dispatch requirements.

#### Alarm

- (1) Immediately retransmit the alarm to the fire department.
- (2) Dispatch a runner or technician to the protected premises to **ARRIVE** within 2 hours after receipt of a signal **[RECEIPT OF SIGNAL AT MONITORING STATION, NOT FROM WHEN YOU RECEIVE THE PAGE]**.
- (3) Immediately notify the subscriber.

#### Trouble

- (1) Communicate immediately with persons designated by the subscriber
- (2) Dispatch personnel to **ARRIVE** within 4 hours **[FROM THE TIME THE MONITORING STATION RECIEVES THE SIGNAL]** to initiate maintenance, if necessary.
- (3) When the interruption is more than 8 hours, written notice must be provided the subscriber and the fire department.

#### Supervisory

- (1) Communicate immediately with the persons designated by the subscriber and notify the fire department.
- (2) Dispatch a runner or maintenance person to **ARRIVE** within 2 hours **[FROM THE TIME THE MONITORING STATION RECIEVES THE SIGNAL]** to investigate.
- (3) Notify the AHJ when sprinkler systems or other fire suppression systems or equipment have been wholly or partially out of service for 8 hours.
- (4) When service has been restored, provide notice, to the subscriber or the AHJ, or both, as to the nature of the signal, the time of occurrence, and the restoration of service.



## Upcoming Events!

- NONE SCHEDULED AT THIS TIME

## Today's

### References:

- **Remote Station: NFPA 72, 2007ed. 8.5**
- **Central Station: NFPA 72, 2007ed. 8.3**
- **Proprietary Station: NFPA 72, 2007ed. 8.4**
- **Auxiliary Station: NFPA 72, 2007ed. Ch.9**

## Central Station & 3rd Party Certification

In order to provide central station service, 3rd party certification must be provided to certify the installation and to secure the integrity of the monitoring and runner service response.

Until recently, UL was the primary provider of 3rd party certification services.

There are now more providers, including OSHA, FM Global, and ETL.

More information will be-

come available as the engineering and service departments become more familiar with these options.

### CENTRAL STATION JURISDICTIONS:

CITY OF LAKE MARY  
CITY OF BOCA RATON  
CITY OF DELRAY BEACH  
CITY OF WEST PALM BEACH \*\*  
CITY OF RIVIERA BEACH \*  
LEE COUNTY \*\*  
ESTERO FIRE DISTRICT  
MIAMI-DADE COUNTY  
PALM BEACH COUNTY  
ST. LUCIE COUNTY \*

\* DEPENDS ON THE OCCUPANCY OF THE FACILITY  
\*\* NOT CONFIRMED

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INSTALLATION  
CONTRACTOR.



PSI IS A UL CERTIFIED  
RUNNER SERVICE  
PROVIDER

Protective Systems, Inc. places a high value on individual education. We are dedicated to providing ongoing training for our managers, designers, and technicians who are expected to maintain a minimum NICET II certification is fire alarm and/or fire special hazards.

As codes, applications and enforcements are continually changing, Protective Systems, Inc. feels it is important to highlight specific topics to provide clarification and encourage discussion.

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